



Power Services

PANDUIT™



Transform power infrastructure management with Panduit expert onsite power services. *Dedicated professionals* deliver reliability, efficiency, and compliance in system management for uninterrupted operations. *Trust Panduit for a partnership that elevates peace of mind and operational excellence.*

Elevate Your Power Infrastructure with Panduit™ Onsite Services

In the modern IT landscape, where complexity is the norm and efficiency is paramount, Panduit UPS Services stand as your steadfast ally. We don't just set up your critical power systems; we ensure they thrive.

6 WAYS Panduit Protects You & Your Operations

1 Extended Warranties



2 Onsite Services



3 Preventative Maintenance (PM) Services



4 Battery Replacements



5 Site Assessment Services



6 Installation Services





Why Panduit Onsite Services is Right for You

Oversight by seasoned experts ensures flawless setup for unmatched performance. Benefit from enhanced longevity and operational efficiency that not only maximizes your investment but also cuts down long-term costs. With Panduit, gain the serenity that comes from knowing your critical power infrastructure is in the most capable hands.

***Choose smart, choose efficient, choose peace of mind.
Choose Panduit.***

● EXPERT OVERSIGHT

Leveraging years of industry experience, our professional service ensures the correct setup from the start, eliminating potential issues and costly mistakes.

● OPTIMAL CONFIGURATION

We don't just set up we ensure your UPS systems are configured for peak performance.

● ENHANCED LONGEVITY

Proper setup and regular preventive maintenance can greatly extend the lifespan of your equipment, ensuring you get the most out of your investment.

● EFFICIENT OPERATION

Efficiency is key. With our onsite services, systems operate at peak efficiency, translating to significant energy and cost savings in the long run.

● PEACE OF MIND

Rest easy knowing your power systems are installed, configured, and maintained by the best in the industry.



The Road to Operational Success

Begin a journey of unmatched precision and care with a dedicated Project Manager to steer every aspect of your project. Our proactive support is the fuel that powers your progress, maintaining peak system performance and keeping you miles ahead of potential issues. With our experts navigating, your team is free to focus on mission-critical initiatives, driving your business toward new horizons. Encounter an obstacle? Our Operational Excellence ensures any system hiccups are resolved with speed and expertise. And with Lifecycle Management tailored to your sustainability route, we ensure a greener, more efficient voyage. Choose Panduit, where every service mile is a milestone in operational excellence.



Dedicated Project Manager

Experience personalized oversight from start to finish, ensuring your project is completed with precision and care.



Proactive Support

We don't wait for issues to arise. Our team diligently maintains your environment in line with the manufacturer's specifications, so you're always ahead of the curve.



Mission-Critical Focus

With our experts at the helm, your internal resources are liberated to concentrate on the initiatives that drive your business forward.



Operational Excellence

Any hiccups in your system? Count on us to correct them swiftly. Should a unit need expediting, we're on it without delay.



Lifecycle Management

Your sustainability goals are our command. We manage your equipment's lifecycle to support these objectives, ensuring a greener footprint.



Scope of Work & Descriptions

SITE ASSESSMENT SERVICES

Having a Site Assessment ensures your space is assessed by technicians before UPS deployment for optimal setup and performance.

- Confirm and document location and rack type of UPS installation
- Assess devices that will be connected to the UPS
- Determine available PDU and outlets at the rack
- Assess ambient thermal conditions
- Determine network devices and connections for IP connected UPS's
- Capture all physically observable causes for concern
- Detailed report of findings will be delivered within 5 business days
- Services available Monday - Saturday 8 a.m. - 5 p.m. local time

SITE ASSESSMENT SERVICES

Part Number	Description
USITESURVEY	UPS Site Audit/Survey (Up to 1.5 Hours) Including trip charge
USITESURVEYX	UPS Site Audit/Survey Additional hours for units are at the same location same visit



INSTALLATION SERVICES

Skilled technicians expertly install and configure your UPS systems exactly where you need them, for seamless integration into your workflow.

- Dedicated Panduit PM to coordinate all efforts with service partner and the customer
- Installation Hour Options: Normal Business Hours Monday - Saturday 8 a.m. - 5 p.m. local time
- Non-Business Hours Monday - Sunday and Holidays 7 a.m. - 6 p.m. local time
- Full integration, installation, and testing of UPS solutions
- De-installation of existing UPS and Battery
- Installation completed upon customer signature

INSTALLATION SERVICES

Part Number	Description
UINSTL1BH	UPS Installation Service per unit install (Business Hours) 1-5 kVA UPS and EBP, trip charge included
UINSTL2BH	UPS Installation Service per unit Install (Business Hours) 6-10 kVA UPS and EBP, trip charge included
UINSTL1SH	UPS Installation Service per unit 1-5 kVA and EBP per install (Nonbusiness Hours) – OT labor included, trip charge included
UINSTL2SH	UPS Installation Service per unit 6-10 kVA and EBP per install (Nonbusiness Hours) – OT labor included, trip charge included
UINSTL1BHX	UPS Installation Service per unit install (Business Hours) 1-5 kVA UPS and EBP, additional hours for units are at the same location, same visit
UINSTL1SHX	UPS Installation Service per unit install (Nonbusiness Hours) 1-5 kVA UPS and EBP, additional hours for units are at the same location, same visit
UINSTL2BHX	UPS Installation Service per unit install (Business Hours) 6-10 kVA UPS and EBP, additional hours for units are at the same location, same visit
UINSTL2SHX	UPS Installation Service per unit install (Nonbusiness Hours) 6-10 kVA UPS and EBP, additional hours for units are at the same location, same visit



**All Panduit 1kVA – 20kVA
UPS systems are eligible
for UPS Services.**

**To review the UPS portfolio,
visit the website:**





PREVENTATIVE MAINTENANCE SERVICES

Panduit Preventative Maintenance Services provide meticulous semi-annual or annual UPS testing, complete with comprehensive reports for informed operational decisions.

- Scheduled Visit Monday - Saturday 8 a.m. - 5 p.m. local time
- Extensive onsite functional tests and remediation efforts
 - Test operating modes
 - Run battery test
 - Check alarm codes
- Detailed summary report
- Priority expedited delivery and installation of replacement units and batteries if needed
- Standard RMA Process if necessary

PREVENTIVE MAINTENANCE SERVICES

Part Number	Description
UPM-ANNUAL	Annual On-Site UPS & Battery Inspection/year
UPM-SEMI-ANNUAL	Semi-Annual On-Site UPS & Battery Inspection/year



ON-SITE SERVICES

Rely on Panduit swift onsite service, where SLA-backed technicians ensure uninterrupted UPS performance with expert diagnosis and resolution.

- 24/7 Technical Support
- 48-hour dispatch for on-site service
- On-site hours options: Normal Business Hours Monday - Saturday 8 a.m. - 5 p.m. local time, or
- Non-Business Hours Monday - Sunday and Holidays 7 a.m. - 6 p.m. local time
- Extensive onsite functional tests and remediation efforts
 - Test operating modes
 - Check alarm codes
 - Run battery test
- Priority expedited delivery and installation of replacement units and batteries if needed
- Standard RMA Process if necessary

ON-SITE SERVICES

Part Number	Description
UONSITEBH	On-site service during normal business hours – Monday - Saturday 8 a.m. - 5 p.m. local time
UONSITESH	On-site service during non-business hours – Monday - Sunday, and Holidays 7 a.m. - 6 p.m. local time



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To learn more visit
www.panduit.com/powerservices

Connect with Panduit on social media.

